

Dear Parents and Students:

Illinois State University is providing a photo ID card, similar to the one issued to ISU students and employees, to our students. This all-purpose card is used for identification, admittance to the U-High building, circulation (checkout) privileges at the Milner and U-High libraries, and admittance to U-High events. This ID card also has an account (Redbird Dollars) that can be used at U-High, the Bone Student Center and other campus locations (see enclosed location sheet). The on-campus bookstore Barnes and Noble in the Bone Student Center and the Alamo II both accept Redbird Dollars deposited on the U-High ID.

If you wish to use this account, you must deposit money in the Redbird Dollars Account before making your first purchase. Deposits to your Redbird Account may be made in person at the Redbird Card Office on the first floor of the Bone Student Center (cash or check) or at Student Accounts on Dry Grove (cash or check). Deposits may be mailed in using the enclosed deposit slip. Online deposit options are available via the My.IllinoisState portal at <http://My.IllinoisState.edu/redbird-card>. Scroll down to the Add Money to Card options. You may pay with a major credit card or with electronic check. There is a minimum deposit of \$10.

**Beginning July 14, 2021**, U-High students should take a driver's license or other form of photo ID to the Redbird Card Office located on the first floor of the Bone Student Center (back of the 1E Lounge). If the student does not have a photo ID, the Redbird Card Office will ask several questions to verify identity and the student will still be issued their U-High ID card. The entire process should only take five minutes to obtain the ID card for the 2021-2022 school year. **The Redbird Card Office is open Monday through Friday 8:30 a.m. to 4:30 p.m. through August 6, 2021.** Beginning August 9, 2021 the regular semester hours will resume (Monday-Friday 8:30 a.m. to 5 p.m.).

**It is each student's responsibility to obtain the ID card through the Redbird Card Office before registration. The ID is required for registration.**

The enclosed location sheet shows where the U-High ID will be accepted on the ISU campus. Please note, U-High students will **not** have check cashing privileges, admittance to residence halls, admission to University events, or other services such as Illinois State University Student Fitness Center and Health Services.

Students are advised that no one else is to use their ID and they should not leave it with anyone as collateral (for example to check out equipment). If your card is lost or stolen, you should report it immediately to the Redbird Card Office by calling 438-CARD (2273) during office hours to deactivate it. Students may also go into the My.IllinoisState portal at <http://My.IllinoisState.edu/redbird-card> to turn their card off if it is lost/stolen or turn it back on if it is found. If a card needs to be replaced, the cost is \$15 (cash, check made out to ISU, or Redbird Dollars). If the ID is broken or damaged, the replacement cost is \$5 (old card (current school year)) must be turned into the Redbird Card Office.

All University High School students will use the ID. If you have any questions, feel free to contact me at 438-8346. You may also call the Redbird Card Office at 438-2273 if you have questions on how or where the card is used.

# ISU LOCATIONS ACCEPTING THE U-HIGH ID CARD FOR PURCHASES

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## **RESIDENCE HALL DINING:** (All you care to eat)

Linkins Dining Services (Tri-Towers)  
Watterson Food Court

## **Door Rates** (subject to change):

\$6.50 for Breakfast (open to 10:59 am)

\$9.15 for Lunch (11:00 am to 4:29 pm)

\$10.40 for Dinner (4:30 pm to close)

## **RESIDENCE HALL SUBWAY RESTAURANTS**

Cardinal Court Subway  
Hewett/Manchester Subway

## **BONE STUDENT CENTER**

Barnes & Noble Bookstore (1st Floor)  
Box Office  
McAlister's (1st Floor)  
Printing Services (1st Floor)  
Qdoba (2nd Floor)  
Starbucks (1st Floor)  
Star Ginger (2nd Floor)  
Tech Zone (computers & cables only)  
Timbers Grille (2nd floor)  
The Landing (1st Floor)  
Redbird Card Office (replacement IDs, lanyards, and holders)

## **OTHER CAMPUS LOCATIONS**

U-High Snack Shop  
CVA Airport Lounge  
Canteen Vending Machines-Campus Buildings  
Business Bistro  
Bowling & Billiards Center  
Milner Library Copy Machines, Laser Printers, and Microfiche  
Milner Café  
Center for Performing Arts Box Office (tickets)  
Alamo II Bookstore

### How the card works:

Locations have readers which your U-High Card is swiped through to access your Redbird Dollars via the computer system.

The balance is shown after your transaction is processed.

### How to protect your card:

Do not bend, fold, or expose your card to excessive heat, washing or other damaging elements.

Do not pass your card through any other system (i.e., automated bank tellers) as decoding may occur.

Do not leave your ID card on or near a TV, stereo, telephone, microwave, or other electromagnetic equipment.

Do not punch holes in your card. This may make your card unusable in any reader.

**Illinois State University**  
**Redbird Account Deposit by Mail**

Please complete and mail this form (or a copy of this form) along with your check made out to **Illinois State University** to the address below. If you have any questions, please feel free to call the Redbird Card Office at (309) 438-CARD.

**U-High Student's Name** \_\_\_\_\_

**U-High Student's University ID Number** \_\_\_\_\_

Amount of Deposit \_\_\_\_\_ Check # \_\_\_\_\_

Check Date \_\_\_\_\_

Mail Completed forms to:  
Illinois State University  
Redbird Account Deposit  
Campus Box 1250  
Normal, IL 61790-1250

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